

**Statement from Anglicare:**

“Anglicare SQ believes it is a privilege to be entrusted to look after older Australians.

“We take pride in delivering quality, compassionate care and we’re sorry to hear of Ms Maguire’s concerns about her mum’s two-week respite stay in January 2016.

“Ms Maguire has not raised these issues with us previously. We take all feedback very seriously and will invite her to meet with us about her concerns. Any feedback we receive from our residents and their families is important to us.

“We do note that following a thorough review, the claims raised via 730 are not consistent with our care records. Ms Maguire received all of her planned care needs, regular reviews by Registered Nurses and daily hygiene care including on the morning she returned home.”